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### MAP MEMO

Date: January 8, 2010

To: Member Access Pacific Clients

From: Member Access Pacific, LLC

Re: Visa Business School Courses – Update

Member Access Pacific will continue to offer cost-free access to Visa Online Business School courses in 2010. Each credit union will receive an annual Visa Business School education credit of \$500.00 per client / per year for the reimbursement of online business school modules purchased.

All courses maintain a viewing timeline of 30 days. To access a course you will be asked to first accept the costs associated with each class. Your credit union will be invoiced for courses taken on your monthly Visa GMBS Monthly Invoice. To receive course reimbursement, submit a copy of the relevant Visa GMBS Invoice, highlight the course(s) purchased, and send to your MAP client services representative. MAP will reimburse submitted course fees on the following MAP / CU Invoice. NOTE: If you would like to access a class that has exceeded the 30-day viewing timeframe, you will need to re-purchase the class and accept the new fee. All fees associated with the purchase of Visa Business School courses will be reimbursed up to the annual education allowance of \$500.

#### VISA ONLINE BUSINESS COURSES FOR 2010

##### Bank Card Fundamentals

Bankcard Basics	Retail Price: \$99.00	MAP Price: -0-
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##### Operations and Technology

Visa Net Overview	Retail Price: \$49.00	MAP Price: -0-
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Authorization Management Best Practices	Retail Price: \$99.00	MAP Price: -0-
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Debit Processing

Introduction to Visa DPS Fraud Detection	Retail Price: \$29.00	MAP Price: -0-
Using the Name Match Service	Retail Price \$29.00	MAP Price: -0-
Accessing Remote Control Journal	Retail Price \$49.00	MAP Price: -0-

**\*Debit Processing classes may change from time to time\***

If you have any questions please contact your MAP Client Manager at 866-598-0698:

Joyce Carter Ext 1613

Kelly Watson Ext 1619

Thank You,  
Sandy Jenkins  
Vice President of Training  
Member Access Pacific  
866-598-0698 Ext 1611

cc: Cyndie Martini - CEO/ President Member Access Pacific